

WILLAMETTE VALLEY FIBER

Thanks for your patience!

We are working hard to bring fiber to the home triple-play voice, video, and data service to your home.

Over the next several months construction crews will be working throughout the city of Dallas to build your new fiber to the home network. They will be digging holes and accessing utility poles in the public right of way, which often extends into your property.

What is "public right of way"? -

Public right of way is a type of easement granted or reserved over the land which belongs to the city. Utility easement is the area defined for use by utility companies. They are designated for communication, electrical, water, gas lines, etc and are located behind the public right of way, typically 10 feet wide. This land is the responsibility of the landowner but facility owners have the right to determine what takes place there. A right-of-way may include curbs, sidewalks, and utilities and are areas where a utility (i.e., communications, gas, electric) has permission to enter a property to mark, construct, and maintain utility lines.

The process of building a new fiber network is unavoidably disruptive. In each neighborhood, it takes multiple crews and a variety of construction machines to lay the necessary aerial and underground infrastructure to serve the community. In each area, this process can take several weeks. Please understand this is temporary much like any other construction effort and we will do our best to minimize any inconvenience to you along the way.

Be assured that once crews are completely finished we will work to restore any affected areas of your yard/right of way as close to original condition as possible.

Thank you and we look forward to serving you in the future.

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